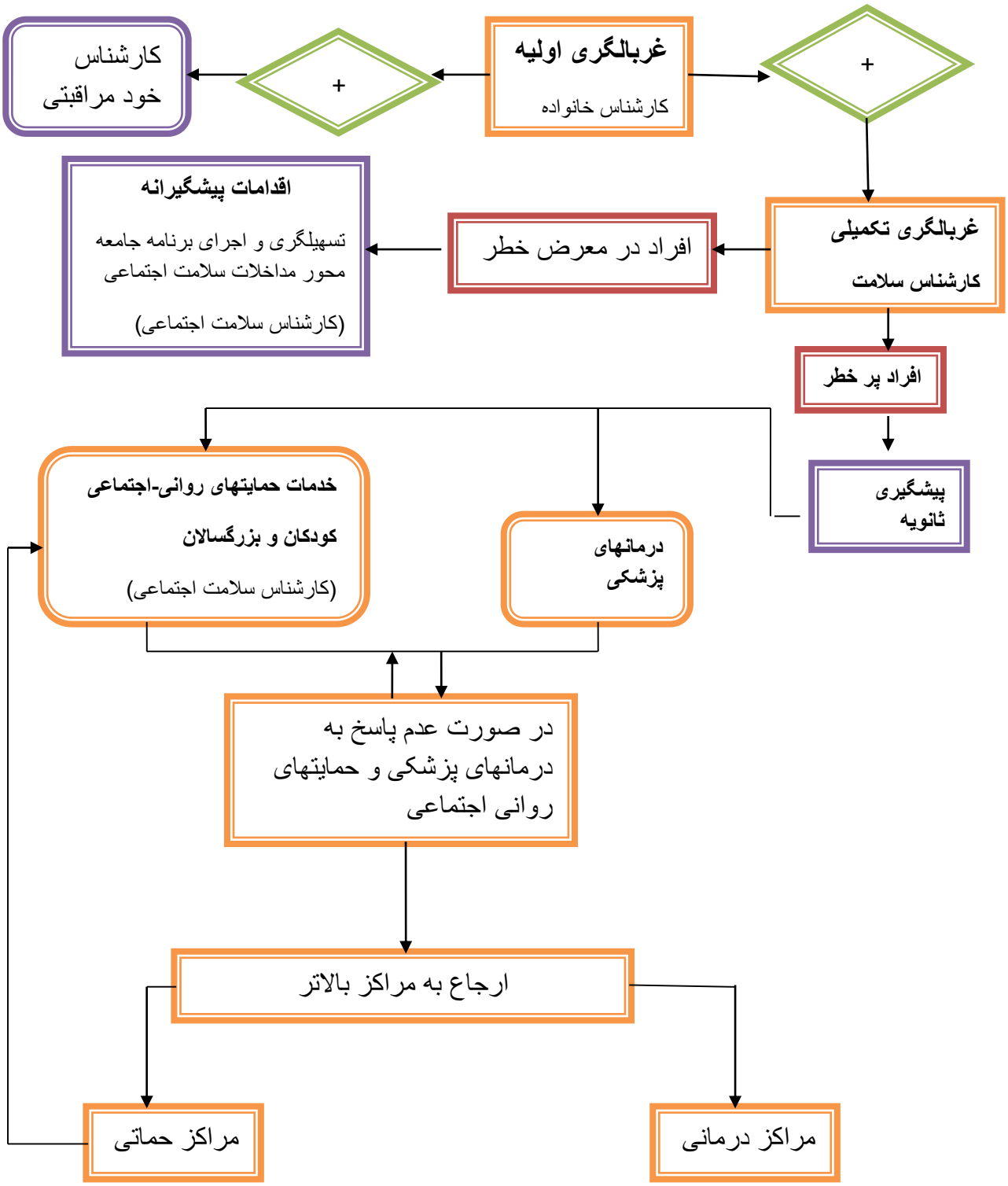فرآیند اداره سلات روان